

# Privacy Policy - My Trading Metrics

Privacy Policy - My Trading Metrics

Company Name: MTM METRIC LIMITED

Company Number: 16145515

Registered Office Address: 86-90 Paul Street, 3rd Floor, London, England, EC2A 4NE

Company Status: Active

At My Trading Metrics ("we", "us", or "our"), protecting your privacy is a priority. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal data when you use our website, [www.mytradingmetrics.com](http://www.mytradingmetrics.com), and the rights and choices you have regarding your data.

## Information Collection, Use, and Sharing

We are the sole owners of the information collected on [www.mytradingmetrics.com](http://www.mytradingmetrics.com). We collect and access information that you voluntarily provide when using our services. This includes personal data such as your name, email address, and other details required for registration and service usage.

We use your information to:

- Provide, operate, and maintain the functionality of our platform.
- Communicate with you regarding our services, updates, and notifications.
- Improve the quality of our website and services through analytics and feedback.
- Respond to your inquiries or requests for support.

We will not sell or rent your personal information to third parties. However, in certain cases, we may share your data with third-party service providers to fulfill your request (e.g., payment processors or technical

support services). These third parties are prohibited from using your personal data for any other purposes outside of delivering the requested services.

If you choose to publicly share a trade on our platform, certain information regarding that trade may be visible to other users. If you prefer that your trade information remain private, please refrain from using the "share" feature.

## Cookies and Analytics

We use cookies and similar technologies to improve your user experience. Cookies are small data files stored on your device that help us track and analyze how visitors interact with the website. The types of cookies we use include:

- Essential Cookies: Required for basic website functionality.
- Performance Cookies: Collect anonymous data to help us improve site performance.
- Functional Cookies: Remember your preferences to enhance your experience.

We use third-party web analytics services to collect statistical information on web traffic. This may include your IP address, browser information, and usage data. No personally identifiable information is shared with third parties beyond standard analytics data. You can manage your cookie preferences through your browser settings.

## Your Access to and Control Over Information

You have the right to control your personal information. You may contact us at any time to:

- Request access to or a copy of the data we hold about you.
- Request the correction of any inaccuracies in your personal data.
- Request the deletion of your personal data from our system, subject to legal or regulatory retention

requirements.

- Opt-out of receiving promotional communications from us at any time by clicking the "unsubscribe" link in the emails or contacting us directly at [support@mytradingmetrics.com](mailto:support@mytradingmetrics.com).

## Security of Your Data

We take appropriate measures to protect your personal information from unauthorized access, disclosure, or loss. When you submit sensitive data through our website, it is encrypted and securely transmitted. We also ensure that your data is protected offline, with access restricted to authorized personnel who need the information to perform their duties.

Although we work to secure your information, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security. If you suspect any security issues or believe your data has been compromised, please contact us immediately at [support@mytradingmetrics.com](mailto:support@mytradingmetrics.com).

## Third-Party Data Sharing

We do not sell or share your personal data for marketing purposes. However, we may share your data with third-party service providers when necessary to:

- Process payments.
- Provide technical support.
- Analyze website performance.
- Fulfill legal or regulatory obligations.

Our third-party service providers are contractually obligated to protect your data and are only permitted to use it for the specific services they provide on our behalf. If we are required to disclose your data by law (e.g., in response to a court order or regulatory request), we will comply as needed.

## Data Retention

We retain personal data for as long as necessary to fulfill the purposes outlined in this Privacy Policy. In some cases, data retention is required to comply with legal obligations, such as maintaining transaction records. We typically retain personal data for a minimum of five (5) years, particularly when related to regulatory requirements or transactional records.

## Your Rights

As a user of [www.mytradingmetrics.com](http://www.mytradingmetrics.com), you have the following rights concerning your personal data:

- Access: Request a copy of your personal data that we process.
- Correction: Request the correction of any inaccuracies or incomplete personal data.
- Deletion: Request the deletion of your personal data, except where we are required to retain it for legal or regulatory purposes.
- Restrict Processing: Request the restriction of data processing in specific circumstances, such as if you contest the accuracy of your data.
- Data Portability: Request your data in a commonly used format or transfer it to another service provider, where technically possible.

To exercise any of these rights, please contact us at [support@mytradingmetrics.com](mailto:support@mytradingmetrics.com). We will respond to your request within 30 days.

## Changes to This Privacy Policy

We reserve the right to update this Privacy Policy as needed to reflect changes in our practices, legal requirements, or for other operational reasons. Any changes to the policy will be posted on our website at

[www.mytradingmetrics.com](http://www.mytradingmetrics.com), and we encourage you to review it regularly to stay informed.

## Contact Information

If you have any questions or concerns regarding this Privacy Policy, or if you wish to exercise your rights concerning your personal data, please contact us at [support@mytradingmetrics.com](mailto:support@mytradingmetrics.com).

## GDPR Compliance

Our data processing practices comply with the General Data Protection Regulation (GDPR) for users located in the European Union. If your data is subject to GDPR, you have additional rights, including the right to lodge a complaint with a supervisory authority if you believe we have violated your privacy rights.

By using our website and services, you consent to the terms outlined in this Privacy Policy and the collection and use of your personal information as described.

[www.mytradingmetrics.com](http://www.mytradingmetrics.com)